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2010

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**University of Bath**

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The Library



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# Turning E in the 21<sup>st</sup> Century

## E-book Management at the University of Bath

**Claire Tylee**, Bibliographic Services Librarian  
([c.tylee@bath.ac.uk](mailto:c.tylee@bath.ac.uk))

**Elly Cope**, Information Librarian Cataloguing  
([e.cope@bath.ac.uk](mailto:e.cope@bath.ac.uk) ; [@ellycope](#))

**Katrin Flemming**, Information Librarian Acquisitions  
([k.flemming@bath.ac.uk](mailto:k.flemming@bath.ac.uk) ; [@katrinflemming](#))

# What do we have?

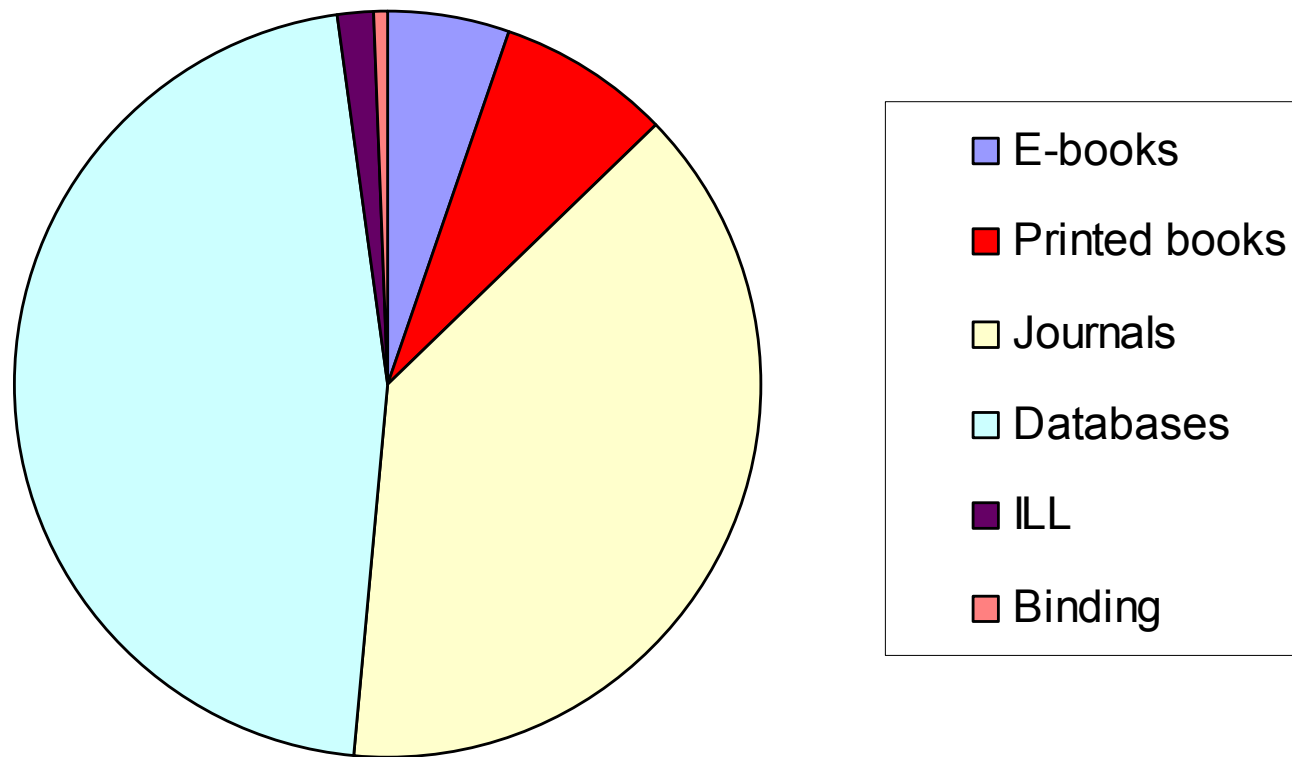
20,000+ e-books

- Direct publisher deals – subject collections, backfiles, reference works
- Database provision
- Single title purchases

# Who is involved?

- Subject Librarians
- Bibliographic Services Librarian
- Information Librarians (Acquisitions and Cataloguing)
- Systems Librarian

# Materials budget breakdown





6 Last edited by [Stephen Alston](#) on Jul 05, 2010 ([view change](#))

 Edit  Add  Tools

## Databank



### [Browse by Provider](#)

Use this section to view details of a particular provider



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### [Browse by Package](#)

Use this section to view details of a publisher packages



### [Browse Statistics](#)

Use this section to view usage statistics

## Information for Library Staff

[Access to E-Journal Statistics Information](#)

[Passwords for access and admin functions \(including Statistics\)](#)

[Licences for E-Resources](#)

[Compare JISC Academic Database Assessment Tool \(ADAT\)](#)

[Serials: The Journal for the Serials Community](#)

[E-Resource Enquiries: handling and troubleshooting](#)

[ELIN feedback](#)

[JISC Collections site password](#)

## Journals added to SFX recently

[February 2010](#)


[January 2010](#)



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## Licences for E-Resources

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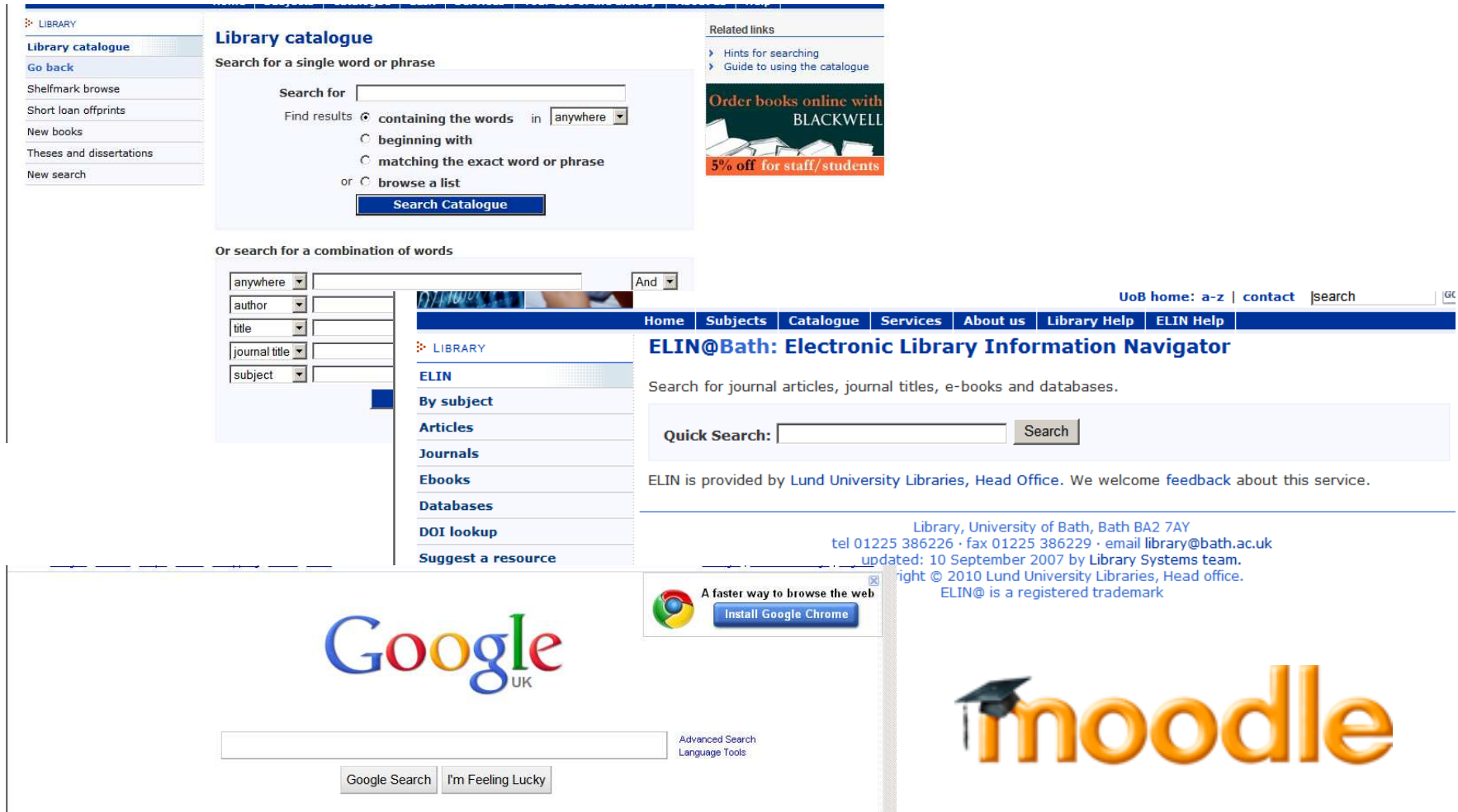
- [Chicago Manual of Style Online](#) multi-user license agreement to 30th November 2010 (No signed licence is required)
- [Coutts MiL online access licence agreement](#) documentation June 2007 -
- [Elsevier Evidence Based Selection licence](#) 1st July 2010 - 30th June 2011
- [Elsevier Handbooks in Economics series](#) - subscription agreement documentation June 2008 -
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- [Oxford English Dictionary online sub-licence agreement](#) to 31st May 2011
- [Oxford Language Dictionaries online sub-licence agreement](#) to 31st May 2011
- [Oxford Reference Online sub-licence agreement](#) for 1st June 2008 - 31st May 2011 (pending)
- [New Palgrave Dictionary of Economics](#) licence documentation
- [Royal Society of Chemistry](#) electronic access licence agreement July 2007 -
- [Safari Tech Books online](#) (Proquest) Electronic products license agreement May 2006 -
- [Springer e-book and LNCS package](#) licence documentation July 2008 -
- [Springer Computer Science 2010](#) eBook collection licence documentation June 2010 -
- [Wiley Interscience eMRW](#) enhanced access licence 2008
- [Wiley Interscience eMRW](#) enhanced access licence amendment 2009
- [Wiley eMRW](#) amendment to enhanced access licence 2010



| Title of package / ebook  | No. of titles | Type  | Payment Information  | Foreign invoices - tax   | MARC loaded | Date of last MARC activity | Source of MARC records  |
|---|---------------|---|--|--|-------------|----------------------------|---|
| Coutts MyiLibrary   | 992           | FIRM. Title-by-title selection. Each title can be single or multi user. Held in perpetuity. | Annual platform fee, then each title purchased individually. For platform fee use <b>CA-LB1UCN</b> (Library Unicorn) <b>4097 P-BEB-00 LB</b> Agresso ID 145672. Enter net amount of invoice, not gross. <b>NO NEED TO PUT ONTO UNICORN AS A GAVIN SYSTEMS CODE. 1/7/2009-30/6/10</b> Invoice I-400071724 £XXX.XX platform fee (01/07/10-30/06/11) 'paid' 24/06/2010 - GAR signs the orange voucher | N/A  | 992         | 23/06/2010                 | Individual MARC records received from Coutts together with invoice approx. 1 week after ordering                          |
| Elsevier - Handbook in Economics Series (On Unicorn as 'Handbook in Economics Series: electronic subscription') | 77            | SUBSCRIPT. Annual subscription.   | Invoice M091255 Euro XXXX.XX (£XXXX.XX) 28/09/09 <b>EC/4090</b>  | Adjusted for 2009 on Richard's journal. Adjusted on Unicorn 27/04/2010 | 28          |                            | Records created from scratch. XXXXX has added CT to ScienceDirect titles e-mail alert. Last received 26.2.10 - no change. |



# Accessing our e-books



The screenshot displays the University of Bath Library website. The top navigation bar includes links for Home, Subjects, Catalogue, Services, About us, Library Help, and ELIN Help. The main content area is divided into two sections: the Library catalogue and ELIN@Bath: Electronic Library Information Navigator.

**Library catalogue**

Search for a single word or phrase

Search for:

Find results ☒ containing the words in  anywhere

Or search for a combination of words

anywhere  And

author

title

journal title

subject

**ELIN@Bath: Electronic Library Information Navigator**

Search for journal articles, journal titles, e-books and databases.

Quick Search:

ELIN is provided by Lund University Libraries, Head Office. We welcome feedback about this service.

Library, University of Bath, Bath BA2 7AY  
tel 01225 386226 · fax 01225 386229 · email [library@bath.ac.uk](mailto:library@bath.ac.uk)  
updated: 10 September 2007 by Library Systems team.  
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ELIN® is a registered trademark

**Google** UK

**moodle**

# Where do we get our records from?

- Suppliers
  - MyiLibrary
  - Springer
- OCLC
- In-house

# Issues with MARC records

- Sourcing the records
  - Different arrangements with different suppliers
  - Order forms
- Quality control
  - Quality can sometimes be questionable
  - Records don't fit with how we would catalogue items
  - Not feasible to check and edit all the records we receive
- Errors when loading records onto the catalogue

# E-book troubleshooting

What problems are there?

- 1) Catalogue records and embedded links
- 2) Access problems (usually related to provider's **D**igital **R**ights **M**anagement software)

# Keeping track & solving problems

| ISBN          | Title                                      | Problem  | Date       | Action   |
|---------------|--|--|------------|--|
| 9786610602322 | Economics                                  | locked   | 15/10/2009 | unlocked through supplier  |
| 9781597450768 | Microchip capillary                        | no full-text   | 09/11/2009 | MARC record loaded as part of batch but we are not entitled to this book series - record removed   |
| 9786610024841 | Research methods for sports studies        | old Moodle link  | 13/01/2010 | expired T and F link used instead of current one, new link sent via SL   |
| 9781849730235 | Forensic Chemistry of Substance Misuse     | link results in page not found   | 01/02/2010 | title withdrawn from e-book list as it is a text-book; record removed from catalogue   |
| various       |  | perceived lack of full text access via catalogue link                                    | 16/03/2010 | HCT reported to TS Infos - bogus MARC records? Checked, but poor user interface the issue.   |
| various       |  | link doesn't go to full-text; off-campus users end up in a loop of having to login again | 12/04/2010 | Probably Shibboleth problem. Have changed links to go straight to books as problems were reported, but will have to get in touch with LGL when back from leave. Supplier confirmed problem with authentication at their end. |
| 9780486685434 | Elementary theory of analytic .. variables | paperback that had 856 link to publisher information                                     | 28/04/2010 | Removed 856 field from catalogue record. This was part of the catalogue enhancement, not a link to the full text.  |

# E-book usage statistics

- Why do we keep statistics?
  - Requirement for SCONUL  
(Society of College, National and University Libraries)
  - Inform purchasing decisions
- How do we obtain statistics?
  - Provider's platform
  - Reports by e-mail

- Problems
  - Non-compliance to international code of practice COUNTER  
(Counting Online Usage of Networked Electronic Resources)
  - Staff time involved in gathering data

## The Library



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|    | A  | B   | C             | D             | E             | F                      | G             | H             |
|----|--|---|---------------|---------------|---------------|------------------------|---------------|---------------|
| 1  | <b>SCONUL Statistics 2009/2010 - Section requests for electronic books</b> |   |               |               |               |                        |               |               |
| 2  |  |   |               |               |               |                        |               |               |
| 3  |  | <b>Method</b>                               | <b>Aug-09</b> | <b>Sep-09</b> | <b>Oct-09</b> | <b>Total Quarter 1</b> | <b>Nov-09</b> | <b>Dec-09</b> |
| 4  | Cancer Handbook [sub. ended Jan. 2010]                                     | BR2   | 0             | 0             | 2             | 2                      | 0             | 0             |
| 5  | Chicago Manual of Style Online   | BR2   | 4             | 9             | 22            | 35                     | 0             | 6             |
| 6  | Coutts MyiLibrary  | BR2   | 5382          | 6422          | 36386         | 48190                  | 42868         | 29812         |
| 7  | Elsevier Handbook in Economics Series                                      | full-text usage per handbook                | 35            | 27            | 8             | 70                     | 42            | 156           |
| 8  | Encyclopedia of Life Sciences  | Wiley BR2                                   | 90            | 75            | 851           | 1016                   | 878           | 704           |
| 9  | Grove Art  | ICOLC report - full content units requested |               |               |               | 239                    | 171           | 147           |
| 10 | Kirk-Othmer Encyclopedia of Chemical Technology                            | BR2   | 9             | 5             | 79            | 93                     | 68            | 29            |
| 11 | Knovel   | secure chapters viewed                      | 580           | 395           | 990           | 1965                   | 1546          | 882           |
| 12 | Literary Encyclopedia  | searches                                    | 0             | 0             | 0             | 0                      | 8             | 8             |
| 13 | LWW Sports Medicine and Orthopaedics                                       | BK1 title requests                          | 49            | 57            | 71            | 177                    | 58            | 54            |
| 14 | Martindale   | BR2   | 18            | 366           | 93            | 477                    | 433           | 111           |
| 15 | Merck  | BR2   | 128           | 102           | 52            | 282                    | 64            | 26            |
| 16 | MIT CogNet   | full-text chapters                          | 93            | 343           | 198           | 634                    | 198           | 132           |
| 17 | New Palgrave Dictionary of Economics                                       | R2 section requests                         | 43            | 0             | 0             | 43                     | 55            | 43            |
| 18 | Oxford English Dictionary Online   | ICOLC report - full content units requested |               |               |               | 2355                   | 1564          | 1000          |
| 19 | Oxford Language Dictionaries   | ICOLC report - queries (searches)           |               |               |               | 0                      | 2421          | 2116          |
| 20 | Oxford Reference Online  | ICOLC report - full content units requested |               |               |               | 421                    | 458           | 358           |
| 21 | Referex  | Referex searches by month                   | 400           | 272           | 833           | 1505                   | 795           | 809           |
| 22 | Royal Society of Chemistry   | BR2   | 234           | 368           | 305           | 907                    | 231           | 431           |
| 23 | Safari Tech Books  | BR2   | 434           | 185           | 2846          | 3465                   | 1468          | 3015          |
| 24 | Source OECD  | Full-text download                          | 95            | 48            |               | 143                    | 225           | 107           |
| 25 | Springer   | BR2   | 1336          | 776           | 1137          | 3249                   | 1154          | 1171          |
| 26 | Stockley's [sub. started June 2010]  | BR2   | -             | -             | -             | 0                      | -             | -             |
| 27 | Taylor & Francis [sub. ended Nov. 2009]                                    | BR1 successful title requests               | 253           | 213           | 696           | 1162                   | 876           |               |
| 28 | Ullman's Encyclopedia of Industrial Chemistry                              | BR2   | 3             | 1             | 25            | 29                     | 37            | 28            |
| 29 | Wiley e-books  | BR2   | 244           | 104           | 1020          | 1368                   | 1012          | 783           |
| 30 | Wiley Encyclopedia of EEE  | BR2   | 5             | 0             | 2             | 7                      | 0             | 25            |
| 31 |  |   |               |               |               | <b>67834</b>           |               |               |

BR2 = COUNTER Book Report 2



## Usage example

| <b>Feb-09</b> |        | <b>Mar-09</b> | <b>Jun-09</b> |         | <b>Jul-09</b> |
|---------------|--------|---------------|---------------|---------|---------------|
| 1080          | + 1.4% | 1095          | 341           | + 10.3% | 376           |

**upload of MARC records  
early March and July 2010**

| <b>Feb-10</b> |           | <b>Mar-10</b> | <b>Jun-10</b> |         | <b>Jul-10</b> |
|---------------|-----------|---------------|---------------|---------|---------------|
| 1357          | + 106.6 % | 2804          | 586           | + 43.9% | 842           |

# Recent developments



◀ MyCopy button

## Catalogue record

**ISBN:** 9780495015253 (hbk.)

**ISBN:** 0495015253 (hbk.)

**ISBN:** 9780495111276 (Inte : hbk.)

**ISBN:** 0495111279 (Inte : hbk.)

**Personal Author:** McMurry, John.

**Title:** Organic chemistry : a biological approach / John McMurry.

**Publication info:** Belmont, Calif. : Thomson Brooks/Cole, c2007.

**Physical descrip:** xxvi, 1015, 55, 27 p. : ill. (some col.) ; 27 cm.

**General Note:**

You may purchase an e-book version of this title, or individual e-chapters, by visiting [the Cengage ichapters website](#). Use coupon code EUEMCMURRY30 to receive a 30% discount. This trial is available until the end of May 2010.

**Bibliography note:** Includes bibliographical references and index.

# The future?

- Elsevier Evidence Based Selection (patron-driven acquisition)
- Value for money



# Any questions?

## Reference:

Martin, K.E. & Mundle, K. (2010) 'Notes on operations cataloging e-books and vendor records: a case study at the University of Illinois at Chicago', *Library Resources and Technical Services*. 54(4), pp. 227-237